One-Hour Family Scam-Proofing Agenda

A 60-minute session to turn the book into household habits. Gather everyone who uses a phone, email or money.

Date and time

Where / how (in person, video)

Facilitator

Attending

Time	Item	What to do	Tools
0–5	Welcome	Explain why: scams are professional and can fool anyone. No blame, no embarrassment.	—
5–15	Share stories	Each person shares a scam message they saw or a near-miss.	Book chapters
15–30	STOP. LEAVE. CHECK.	Walk through the card, then role-play the exit scripts and callback script.	FRG1-01, 08, 09
30–40	Our rules	Agree the Family Verification Plan and set the safe word (in person, don't write it).	FRG1-02, 03
40–50	Payment & device setup	Review payment red flags; check two-step verification, bank alerts, spam filters and credit freezes.	FRG1-05, 11
50–58	If it happens	Practise: who calls the bank, how to report, how to keep evidence.	FRG1-13, 14, 15
58–60	Close	Assign actions and set the next review date.	FRG1-18

Decisions made

Action items

Task	Owner	Due date

Next review date

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